

DSL Access



DSL Access provides a reliable, high-speed, always-on internet connection, supported by Telstra's 24/7 European Customer Service Centre. Telstra's service is offered exclusively to businesses and is backed by a repair-time guarantee. Select from a wide range of speeds and contentions for both offices and home workers in the UK and across Europe.



A choice of business-class services

Choose from ADSL or SDSL with a range of speeds and contentions to suit your requirements. Whichever service you choose, you will get priority business support, proactive account management and a single point of contact for any enquiries.

Business ADSL and SDSL

ADSL is ideal for small to medium sized businesses which need low cost, fast connectivity. SDSL is preferable when managing larger volumes of upstream traffic from your company to the internet (e.g. small-scale hosting, VPN connections for backup or synchronization to a corporate HQ).

HomeWorker ADSL

Our 'designed for business' home worker services provide cost-effective, business-grade connections to the internet for employees who will not be sharing the network with low-end, high-volume consumer services. They will be able to work more efficiently from home using VPNs and can use Voice over Internet Protocol to access their office extension at home. Telstra can provide a complete solution using our Remote Access Endpoint Security and Managed IP VPN services

Backup and Service Level Agreements (SLAs)

Our Business ADSL and SDSL services come with optional ISDN backup. Telstra's enhanced SLAs include guaranteed repair of faults within a specified time.

Coverage

DSL is available across the UK and Europe and we are constantly expanding our coverage.

Remote offices VPNs

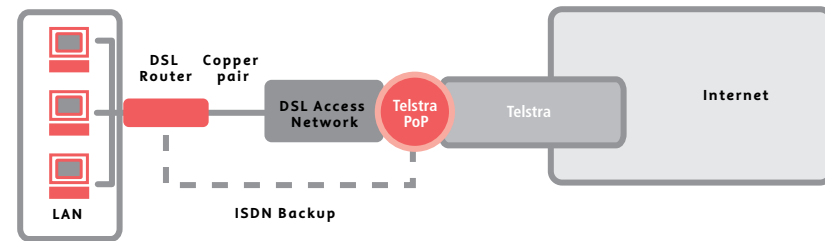
If your organisation has remote offices or home workers, DSL is ideal for connecting them to your corporate LAN. Using our IP VPN services and the latest encryption software, we can provide secure connections between offices and from homes to the corporate network.

Modular and tailor-made solutions

DSL can be combined with other Telstra services, including Remote Access, Managed IP VPN and MPLS, to create your perfect solution. For home workers in particular, our Remote Access solution provides IT managers with the tools to enforce corporate security policies even on home PCs.

DSL Access

Telstra's DSL Access is delivered via an existing telephone line. For SDSL a new dedicated line which cannot be used for telephony is used. Your LAN is connected via the DSL access network directly onto our high performance backbone and then onto the internet. The automated ISDN backup option ensures the maximum availability for your service.



Technical specifications and features

- Wide range of ADSL and SDSL profiles available
- Fixed IP addressing
- Business-class service from a specialist business provider
- No bandwidth usage caps

Options

- Enhanced SLAs
- 24/7 live service monitoring
- Advanced and detailed bandwidth usage reporting
- Pre-configured router
- ISDN backup
- Managed IP VPN