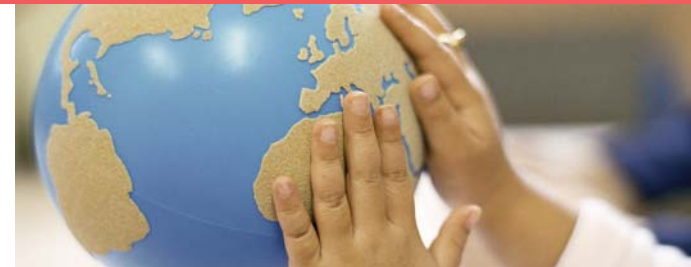


Dedicated Access



Telstra's Dedicated Access service keeps you connected at full speed, reliably, relentlessly. With our wide choice of access technologies and speeds, it's certain we'll have the right balance between your budget and your operational needs. With your own dedicated point-to-point circuit connecting you to our network, you'll get maximum performance and bandwidth. And with our extremely competitive 2Mbps and 4Mbps Dedicated Access Express service, you can save on the cost of existing circuits and still enjoy the increased reliability of a Leased Line.



Exclusive access

Dedicated Access services are dedicated circuits from your local area network to our Points of Presence (PoPs). This means that your access is exclusively yours, not shared.

A reliable and resilient national network

Telstra owns and operates a powerful, resilient and expanding national UK network with the international connectivity you would expect from one of the world's largest telcos.

Our broad geographic coverage means you can aggregate internet access for all your sites with one supplier, for time and cost savings.

Network security

If you do not yet have your own firewall, we will be happy to discuss this essential item with you, and if you have already experienced the frustrations of managing your own, Telstra's Managed Firewall service may be what you are looking for.

Email security

Today's infected internet demands the highest levels of virus protection. We offer leading-edge protection together with advanced anti-spam and content-filtering technology to ensure your staff remain productive and your data remains confidential.

Tailor-made solutions

Telstra Dedicated Access services can be combined with many services from our wide range to create a tailor-made solution.

Our experienced teams will assess your current and future requirements to create a solution that delivers the scale, resilience and security your business requires.

Virtual Private Networks (VPNs)

Use Telstra's wide range of internet access solutions to create a UK or global corporate network, incorporating branch offices, home workers and mobile users. Provide and administer your own hardware and software, or rely on our networking expertise and support with our Managed IP VPN service.

Resiliency and backup

We offer a range of backup options to suit your needs, from ISDN/DSL failover to total resiliency solutions delivered via multiple PoPs and involving multiple carriers.

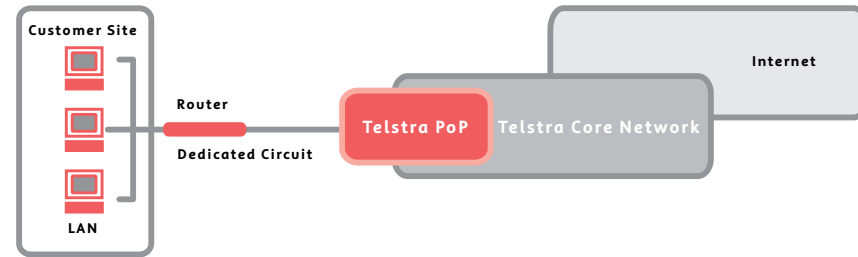
Domain names and migration

With Dedicated Access we take on the responsibility for the registration and hosting of your domain, as well as the allocation of IP addresses. We will also assist in your migration from an existing supplier to Telstra, to ensure continuity of service.

connect through **one 0800 856 2120**. www.telstra.co.uk

Dedicated Access

Dedicated internet access for LANs/WANs. With Dedicated Access, you benefit from a private high-speed connection to our high performance network and then the internet.



Full technical specifications and features

- Speeds from 64Kbps to 10Gbps
- Both traditional Leased Line and Ethernet services available
- Unlimited traffic flow
- Enhanced Care support level available
- Domain name registration
- IP address assignment
- Creation and maintenance of primary and secondary domain name servers
- USENET news client accounts for access to NNTP servers
- 24-hour support from Telstra's European Customer Service Centre

Telstra's advanced online portal, Service Tools, allows you to:

- Monitor bandwidth usage
- View your Telstra inventory (list and graphical format)
- Self-diagnose and repair network connectivity issues
- Raise and monitor trouble tickets

Comprehensive Service Level Agreement covering:

- Network availability
- Packet loss
- Latency
- Guaranteed Time to Restore (GTTR) as low as 6 hours*

Options

- Pre-configured router
- Enhanced Service Tools reporting allows reporting per application, network and IP address
- Fast-track ADSL connectivity in advance of dedicated circuit installation
- Circuit and PoP resiliency options
- Ethernet point-to-point circuit options
- Automatic Emergency Backup Service (EBS) using ISDN or ADSL

** available on certain products only*